

THE SHARK-TIONARY

1. **ASSET** - Something **valuable** that an **entity owns, benefits** from, or has use of, in generating **income**.
2. **BREAKEVEN FORMULA** - A formula used to determine the **break even** point for: (1) **Sales volume (number of units): fixed costs / contribution per unit**. (2) **Sales revenue (dollar amount) fixed costs x price per unit ÷ contribution per unit**.
3. **BUSINESS MODEL** - **Description** of **means** and **methods** a **firm** employs to **earn** the **revenue projected** in its **plans**. It **views** the **business** as a **system** and **answers** the question, "How are we going to **make money** to survive and grow?"
4. **CAPITAL** - Wealth in the form of money or assets, taken as a sign of the **financial strength** of an **individual**, organization, or **nation**, and assumed to be available for development or **investment**.
5. **COMMISSION** - Mutually **agreed** upon, or fixed by **custom** or **law**, **fee** accruing to an **agent, broker**, or **salesperson** for facilitating, initiating, and/or **executing** a **commercial transaction**.
6. **COMMITMENT** - (**Lending**): Written **assurance** from a lender to a **borrower** that a specified **amount** of **loan** or **line of credit** will be made **available** at a certain **rate** and during a certain **period**. **Lenders charge** a **commitment fee** for this service.
7. **EQUITY** - (**Accounting**): (1) **Ownership interest** or **claim** of a **holder** of **common stock (ordinary shares)** and some **types** of **preferred stock (preference shares)** of a company. On a **balance sheet**, equity **represents** funds contributed by the **owners (stockholders)** plus **retained earnings** or **minus** the accumulated losses. (2) **Net worth** of a **person** or company computed by subtracting **total liabilities** from the **total assets**. In case of **cooperatives**, equity represents **members' investment** plus retained earnings or minus losses.
8. **FRANCHISING** - **Arrangement** where one **party** (the **franchiser**) **grants** another party (the **franchisee**) the **right to use** its **trademark** or **trade-name** as well as certain **business systems** and processes, to **produce** and **market** a **good** or **service according to** certain **specifications**. The franchisee usually **pays** a one-time **franchise fee** plus a **percentage** of **sales revenue** as **royalty**, and gains (1) immediate name **recognition**, (2) tried and tested **products**, (3) **standard building design** and décor, (4) **detailed techniques** in running and promoting the **business**, (5) **training** of **employees**, and (6) on going help in promoting and upgrading of the products. The franchiser gains rapid **expansion** of business and **earnings** at **minimum capital outlay**.

9. INVENTORY - (1) An itemized catalog or list of tangible goods or property, or the intangible attributes or qualities. (2) The value of materials and goods held by an organization (1) to support production (raw materials, subassemblies, work in process), (2) for support activities (repair, maintenance, consumables), or (3) for sale or customer service (merchandise, finished goods, spare parts).

Inventory is often the largest item in the current assets category, and must be accurately counted and valued at the end of each accounting period to determine a company's profit or loss. Organizations whose inventory items have a large unit cost generally keep a day to day record of changes in inventory (called perpetual inventory method) to ensure accurate and on-going control. Organizations with inventory items of small unit cost generally update their inventory records at the end of an accounting period or when financial statements are prepared (called periodic inventory method). The value of an inventory depends on the valuation method used, such as first-in, first-out (FIFO) method or last-in, first-out (LIFO) method. GAAP require that inventory should be valued on the basis of either its cost price or its current market price whichever is lower of the two to prevent overstating of assets and earning due to sharp increase in the inventory's value in inflationary periods. The optimum level of inventory for an organization is determined by inventory analysis. Called also stock in trade, or just stock.

10. INTEREST - (Finance): A fee paid for the use of another party's money. To the borrower it is the cost of renting money, to the lender the income from lending it. Interest on all debt is normally deductible before taxes are assessed on a company's income. Corporate legislation requires disclosure of interest payable on loans, and companies often show a single interest figure in the income statement while providing details in a note that may also include netting out of interest received or some other adjustments. In cost accounting, interest is normally excluded from cost computations on the grounds that (being a payment for capital) it is equivalent to dividend, and hence is a finance item and not a cost item. The rate of interest is usually expressed as an annual percentage of the principal, and is influenced by the money supply, fiscal policy, amount being borrowed, credit worthiness of the borrower, and rate of inflation. the two types of interest are simple interest and compound interest. 11.

11. INVESTMENT - (1) Money committed or property acquired for future income. (2) Two main classes of investment are (1) Fixed income investment such as bonds, fixed deposits, preference shares, and (2) Variable income investment such as business ownership (equities), or property ownership. In economics, investment means creation of capital or goods capable of producing other goods or services. Expenditure on education and health is recognized as an investment in human capital, and research and development in intellectual capital. Return on investment (ROI) is a key measure of an organization's performance.

12. INTELLECTUAL PROPERTY (IP) - Knowledge, creative ideas, or expressions of human mind that have commercial value and are protectable under copyright, patent, servicemark, trademark, or trade secret laws from imitation, infringement, and dilution. Intellectual property includes brand names, discoveries, formulas, inventions, knowledge, registered designs, software, and works of artistic, literary, or musical nature. It is one of the most readily tradable properties in the digital marketplace. 13.

13. LICENSE - **Revocable** written (**formal**) or **implied agreement** by an **authority** or **proprietor** (the licensor) not to assert his or her **right** (for a specific **period** and **under** specified **conditions**) to prevent another **party** (the licensor) from engaging in certain **activity** that is normally forbidden (such as **selling** liquor or making **copies** of a copyrighted **work**). **Intellectual property** licenses generally mean that the licensor will not invoke **ownership protection laws** if the licensed **property** (art, design, **patent**, etc.) is copied, **sold**, or used by the **licensee**. A license is not a right, because the licensor may not have the **legal power** to give all necessary permissions that constitute a legal right. It is also not a **lease**, and is not **assignable** by the licensee. Also called **permit**.

14. LIABILITY - **(1) Finance**: A **claim against** the **assets**, or **legal obligations** of a **person** or **organization**, arising **out** of past or **current transactions** or **actions**. Liabilities **require mandatory transfer** of assets, or **provision** of **services**, at specified **dates** or in determinable **future**. **(2) Accounting**: **Accounts** and **wages payable**, accrued **rent** and **taxes**, **trade debt**, and short and **long-term loans**. **Owners' equity** is also termed a liability because it is an obligation of the company to its **owners**. Liabilities are entered **on** the right-hand of the page in a **double-entry bookkeeping system**.

15. LIQUIDITY - **(Investing)**: The ability to quickly **convert** an **investment portfolio** to cash with little or no **loss** in **value**.

16. LOGISTICS - **Planning, execution, and control** of the **procurement, movement, and stationing** of **personnel, material, and other resources** to **achieve** the **objectives** of a **campaign, plan, project, or strategy**. It may be defined as the '**management of inventory in motion and at rest**.' 17.

17. MARGINS - **Commerce**: Difference between the **cost price** and **selling price** of a **product**.

18. MARKET - An **actual** or nominal place where **forces** of **demand and supply operate**, and where **buyers** and **sellers** interact (**directly** or through **intermediaries**) to **trade goods, services, or contracts** or **instruments**, for **money** or **barter**. Markets **include mechanisms** or **means** for (1) determining **price** of the traded item, (2) communicating the price **information**, (3) facilitating **deals** and **transactions**, and (4) effecting **distribution**. The market for a particular item is made **up** of existing and **potential customers** who **need** it and have the **ability** and **willingness to pay** for it. 19.

19. MARKETING - The **management process** through which **goods** and **services** move from **concept** to the customer. As a **practice**, it consists in **coordination** of four **elements** called 4P's: (1) identification, **selection**, and **development** of a **product**, (2) determination of its **price**, (3) selection of a **distribution channel** to **reach** the **customer's** place, and (4) development and **implementation** of a **promotional strategy**.

As a philosophy, marketing is based **on** thinking about the **business** in **terms** of **customer needs** and their **satisfaction**. Marketing differs from **selling** because (in the **words** of Harvard **Business School's** emeritus professor of marketing Theodore C. Levitt) "Selling **concerns** itself with the tricks and **techniques** of getting people to **exchange** their **cash** for your product. It is not concerned with the values that the exchange is all about. And it does not, as marketing invariably does, **view** the entire **business process** as consisting of a tightly integrated effort to discover, **create**, arouse, and satisfy customer needs."

20. MARKET VALUE - The highest estimated **price** that a **buyer** would **pay** and a **seller** would **accept** for an item in an **open** and **competitive market**.

21. MASS MARKET - Un-segmented **market** in which **products** with mass **appeal** products (aspirin, orange juice, **soft** drinks, **paperback** romances, etc.) are offered to every **customer** through mass **retailers** or **independent stores**, and promoted through **mass media**.

22. NICHE MARKETING - Concentrating all **marketing** efforts **on** a small but specific and well defined **segment** of the **population**. **Niches** do not 'exist' but are 'created' by identifying **needs**, **wants**, and **requirements** that are being addressed **poorly** or not at all by other **firms**, and developing and delivering **goods** or **services** to satisfy them. As a **strategy**, niche marketing is aimed at being a big fish in a small pond instead of being a small fish in a big pond.

23. OVERHEAD - 1. **Resource** consumed or lost in completing a **process**, that does not **contribute directly** to the **end-product**. Also called **burden cost**. 2. **Accounting**: A cost or **expense** (such as for **administration**, **insurance**, **rent**, and **utility charges**) that (1) relates to an **operation** or the company as a whole, (2) does not become an integral part of a **good** or **service** (unlike **raw material** or **direct labor**), and (3) cannot be applied or traced to any specific **unit** of **output**. Overheads are **indirect costs**.

24. PATENT - Limited legal monopoly granted to an individual or firm to make, use, and sell its invention, and to exclude others from doing so. An invention is patentable if it is novel, useful, and non-obvious. To receive a patent, a patent application must disclose all details of the invention so that others can use it to further advance the technology with new inventions.

Patentable items fall under four classes (1) Machine: apparatus or device with interrelated parts that work together to perform the invention's designed or intended functions, (2) Manufacture: all manufactured or fabricated items, (3) Process: chemical, mechanical, electrical or other process that produces a chemical or physical change in the condition or character of an item, and (4) Composition of matter: chemical compounds or mixtures having properties different from their constituent ingredients. In most of the world, patents are granted on the 'first to apply' basis, with a protection period of 7 years (India) to 20 years (European Union). In the US, they are granted for 17 years on the 'first to invent' basis. Responsibility of identifying, locating, and suing the patent violators, however, rests solely with the patent holder; patent law provides only means of prosecution and determination of just compensation. 25.

25. PARTNER - Individual who joins with other individuals (partners) in an arrangement (partnership) where gains and losses, risks and rewards, are shared among the partners.

26. PRICE - A value that will purchase a definite quantity, weight, or other measure of a good or service. As the consideration given in exchange for transfer of ownership, price forms the essential basis of commercial transactions. It may be fixed by a contract, left to be determined by an agreed upon formula at a future date, or discovered or negotiated during the course of dealings between the parties involved. In commerce, price is determined by what (1) a buyer is willing to pay, (2) a seller is willing to accept, and (3) the competition is allowing to be charged. With product, promotion, and place of marketing mix, it is one of the business variables over which organizations can exercise some degree of control. It is a criminal offense to manipulate prices (see price fixing) in collusion with other suppliers, and to give a misleading indication of price such as charging for items that are reasonably expected to be included in the advertised, list, or quoted price. Also called sale price and selling price.

27. PROFIT - The surplus remaining after total costs are deducted from total revenue, and the basis on which tax is computed and dividend is paid. It is the best known measure of success in an enterprise. Profit is reflected in reduction in liabilities, increase in assets, and/or increase in owners' equity. It furnishes resources for investing in future operations, and its absence may result in the extinction of a company. As an indicator of comparative performance, however, it is less valuable than return on investment (ROI). Also called earnings, gain, or income.

28. PROJECTION - Planning: Process of moving forward in time through imagining of future events, or estimates based on certain assumptions or past trends.

29. PROPRIETARY - Planning: Process of moving forward in time through imagining of future events, or estimates based on certain assumptions or past trends.

30. RECOUPMENT - 1. Direct or indirect recovery of funds spent (such as R&D costs) on an activity (such as from licensing the resulting know how).

31. REVENUE - The **income** generated from **sale** of **goods** or **services**, or any other use of **capital** or **assets, associated** with the **main operations** of an organization before any **costs** or **expenses** are **deducted**. Revenue is shown usually as the top item in an income (profit and loss) statement from which all **charges**, costs, and expenses are subtracted to **arrive at net income**. Also called **sales**, or (in the UK) **turnover**.

32. ROYALTY - Compensation, **consideration**, or **fee paid for** a **license** or **privilege** to use an **intellectual property** (**brand, copyright, patent, process**) or a **natural resource** (fishing, hunting, mining), computed usually as a **percentage** of **revenue** or **profit realized** from the use. See also **technology licensing**.

33. SALES REVENUE - The **amount realized** from **selling goods** or **services** in the normal **operations** of a company in a specified **period**.

34. STOCK - 1. **Equity capital** raised through **sale** of **shares**. 2. The **proportional** part of a company's equity capital represented by **fully paid up** shares.

35. VALUE - 1. **Accounting**: The **monetary worth** of an **asset, business entity, good sold, service** rendered, or **liability** or **obligation** acquired. 2. **Economics**: The worth of all the **benefits** and **rights** arising from **ownership**. Two **types** of **economic value** are (1) the **utility** of a good or service, and (2) **power** of a good or service to command other **goods, services, or money, involuntary exchange**. 3. **Marketing**: The extent to which a good or service is perceived by its customer to **meet** his or her **needs** or **wants**, measured by **customer's willingness to pay** for it. It commonly depends more on the customer's **perception** of the worth of the **product** than on its **intrinsic value**.